SAMUEL REU FLORES

I.T. Specialist / Amazon FBA Expert / All-around VA / Data Entry Specialist

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ABOUT ME

I am an I.T. Graduate and have been working in the online industry for more than a decade now. I am a **Straight to the Point** type of person. I love minimalism.

During my free time, solving problems and finding a way to keep those at bay are some of the things I love to do. I also like watching documentaries, doing my Kata, analyzing things.

At work, I prefer to have a systematic approach to things and do things in a timely manner. I am also a team-player. Preferably, I'd like a long-term job relationship.

JOB EXPERIENCES:

amazon

From 2016 – 2019, I worked for a company which sold various products in Amazon thru Amazon's FBA service. Some of the tasks I did are filing tickets to Amazon, Creating Listings from Scratch, Creating Variations, CX Warnings, dealing with customer's questions and reconciliation.

FILING TICKETS

Filing tickets to Amazon was one of my main jobs when I used to work for a company that sold product to Amazon thru FBA. Some of the reasons why I had to open a ticket to Amazon was asking for them to fix improper listings, poor quality listings, fix images, and to remove invalid/wrong negative customer feedback.

sellercentral.amazon.com/cu/case-lobby?size=10&tab=your_cases&sortFilter=creationDate&sortByAscOrDesc=DESC&page=23

Learn more about the columns in this table

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Creation Date	ID	Status	Primary E-mail	Short Description	
June 16, 2019 7:21:27 PM PDT	8791	Answered	samuelflores@	Other FBA Issue	View
June 14, 2019 6:22:05 PM PDT	771	Answered	samuelflores@	Roman Title Size	View
June 14, 2019 4:45:35 AM PDT	601	Answered	samuelflores@	Other FBA Issue	View
June 8, 2019 8:33:56 PM PDT	291	Answered	samuelflores	Missing Listings	View
May 19, 2019 10:11:38 PM PDT	0081	Answered	samuelflores	Wrong image reflecting	View
May 16, 2019 10:41:40 PM PDT	6891	Answered	samuelflores	Reinstate Kurt Adler	View
April 30, 2019 9:16:40 PM PDT	621	Answered	samuelflores	This SKU has an inconsistent product classification with the ASIN	View
April 24, 2019 11:25:21 PM PDT	981	Answered	samuelflores	Fix Condition	View

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Number of Rows to Display per Page: 10 ⌄
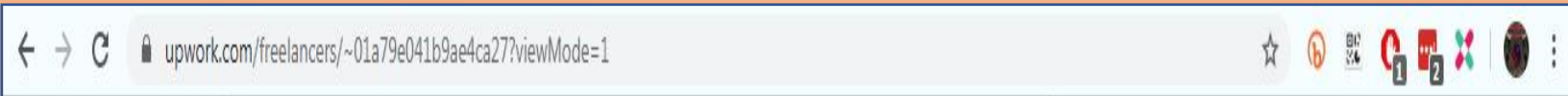
Export report

FEEDBACK ✕

CREATING LISTINGS

I also created listings from scratch, without using the feed-file option. This included both the variation and non-variation listings.

VARIATIONS

Upwork

upwork.com/freelancers/~01a79e041b9ae4ca27?viewMode=1

Lead Generation Specialist Wanted — **$17,596.25**

★★★★☆ **4.00** Jun 2015 - Sep 2017

$3.50 / hr

4,994 hours

Creating Detailed Listings — **$265.33**

★★★★☆ **4.00** Nov 2016 - Dec 2016

$4.00 / hr

66 hours

Need help using bitcoins — **$5.84**

★★★★★ **5.00** Nov 2016 - Dec 2016

$7.00 / hr

1 hours

School Spreadsheets — **$33.30**

★★★☆☆ **2.60** May 2016 - Jun 2016

$3.33 / hr

10 hours

I gave some directions around what I wanted and he provided me some content, but not exactly what I needed.

Transcription services required — **$183.15**

★★★★☆ **3.60** Dec 2015 - Jan 2016

$3.33 / hr

55 hours

Transcription — **$8.88**

Nov 2015 - Dec 2015

$4.44 / hr

2 hours

No feedback given

Blog/Article Writer - Full Time — **$1,945.00**

Apr 2014 - Aug 2015

$10.00 / hr

195 hours

No feedback given

SKILLS AND TOOLS

Below are the tools I have used and skills set I have acquired thru years of working online and working with various clients

- Adobe Photoshop
- Amazon Listing
- Amazon Reconciliation
- Amazon Seller Central *(FBA)*
- Amazon Shipment
- Dealing with Amazon Customer Questions/Claims
- Amazon Reimbursements
- Amazon Filing Tickets
- Amazon Suppress-fix
- Amazon QA-fix
- AnyDesk
- Article Writing
- Asana
- Average of 75WPM Typing Speed
- Batch Script
- Bitcoin
- Calendar Scheduling *(Google Calendar)*
- Camtasia
- Computer Data Recovery
- Computer Hardware Troubleshooting and Repair
- Computer Networking
- Computer Reformat
- Dashlane
- Data Entry
- Data Mining
- Data Population
- Data Recovery
- Data Research
- DHCP
- Dropbox
- Email handling
- Google Calendar
- Google Docs
- Google Hangouts
- Hard Disk Data Wiping

- Hootsuite
- HTML 5/CSS3 – Frontend Web Development *(Basic Knowledge)*
- IDM
- KVCore
- Lastpass
- Lightshot
- Loom
- Microsoft Visual Basic 6.0
- MS Office and Office 365 *(MS Teams, Planner, Word, PowerPoint, Excel, Access, Outlook, OneDrive, etc)*
- Odin
- OS Installation
- PayPal
- PowerISO
- ProPresenter
- Proxy Server
- RAT Tools
- Scheduled Facebook Posting
- Skype
- Slack
- Social Media *(Facebook, Twitter, Youtube, Instagram, Pinterest)*
- TeamViewer
- TimeDoctor
- ToR
- Trello
- Virtual Assistance *(VA)*
- ViciDial *(VoIP)*
- Video Conversion
- VMWare
- Windows Deployment Services
- Windows Server 2012 R2 Installation
- WordPress Blog Posting